



Dr Michael Solomon Orthopaedic Surgeon

Michael lives in Sydney with his wife and 2 children.

At Age 47, Michael was diagnosed with a tumour and required emergency surgery. This came as a great shock to Michael and his family as he always kept fit and had a healthy lifestyle.

Michael rang his North City Group Adviser, Roy Levine, in order to claim on his Risk Protection policies.

Roy liaised with Michael and the Insurers on an ongoing basis, monitoring the claims process and ensuring efficient payment of the claim.

Michael wrote the following email to his business associates (Orthopaedic Surgeons):

"Gentleman, having been through interesting times in the last 4 months, I thought it would be remiss of me had I not impressed upon you all to ensure that your income protection and life cover is up to date and that you have the best product available for your family needs.

I have been dealing with Roy Levine for the past 20 years and whilst I never thought I would need to make a claim, let me say that I am indebted to the professionalism and skill that Roy has displayed over the past 20 years. I updated my disability, trauma and life coverage last year (have done this every few years) and can not be more thankful that I did this. Roy has been dealing with the medical profession for the past 30 years and knows his stuff. I urge you to contact him to get a second opinion at what you currently have. He is independent and knows all about the best products for our specific needs as orthopaedic surgeons. He has worked tirelessly over the past few months to ensure that my claims were acted upon and I can not speak more highly about him.

Do yourselves a favour and call him or email him and let him look at your policies and advise accordingly."